WAXMELTERS

Industrial Thermal Processing Equipment & Systems

WAXMELTERS EQUIPMENT DOCUMENTATION

FILLING + HEATED-TRANSFER SYSTEM

Owner/Operator Manual & Troubleshooting

Setup | Standard & HVISC Paths | EZ-1 & AutoShot | Diagnostics

CURRENT EDITION

August 2026

Use the live guide for the latest revision and model-specific updates.

Open the current online guide

For stand-alone WaxMelters heated filling, dispensing, and material-transfer equipment connected to a compatible prepared- material source. Covers EZ-1 and AutoShot operation with standard or HVISC pump paths.

WELCOME TO SMOOTH, STEADY FILLS

Hello, fill master!

You just got a serious piece of thermal process equipment, and this guide is its co-pilot. It is built to scan fast: colored section tabs, numbered step cards, and callouts that flag what matters. Read the Safety section first (it really is the important part), keep this handy at the workstation, and scan a QR code any time you would rather watch than read.

QUICK START

The short version, copied word for word from the full sections inside.

COMMON STARTUP SEQUENCE

From: Common warm-up, prime & EZ-1 operation

1. Start with all controls off, the source valve closed, the pump off, and a compatible catch container under the dispenser.
2. Prepare and fully liquefy the material in the compatible source. Blend and verify it is homogeneous and within the approved process range.
3. Turn filler heat on with the pump off and valve closed. Warm every hose and head zone; a clean path often requires 30 to 60 minutes, while retained solid material may require 1 to 3 hours.
4. Use approved setpoints. A filler path commonly begins about 10 to 15°F above the source as a process starting point, but never exceed any material or equipment limit.
5. Verify each zone is stable and the hose is flexible. Position the dispenser safely, turn the fully warmed pump on, then open the source valve gradually.
6. Prime into the catch container until flow is smooth and air-free. Test the stream, shutoff, drip behavior, fill amount, and recovery before production.

NORMAL SHUTDOWN

From: Temperature controls, shutdown & storage

1. Stop the AutoShot cycle or release the EZ-1 trigger and place the head over a catch container.
2. Turn the pump off, then close the source valve. Do not leave a pressurized or uncontrolled path.
3. Turn every filler heat zone off and turn main power off. Unplug each module when safe.
4. Allow the pump, hose, head, retained material, and source connection to cool completely.
5. Clean only by the approved external/cool-path method. Inspect for leaks, residue, connector damage, hose wear, and abnormal trip history before storage.

ALL VIDEOS

Tap a title or the printed URL to open the video in your browser. Every link is also in its section.

- **AutoShot Dispenser: Adjust Dispensing Time**
  https://youtu.be/1ONmj4eYB5E · p. 12
- **Setting Temperature for Filling Systems**
  https://youtu.be/WnV7wBPCT0M · p. 11
- **How To Reprogram a Filler Temperature Controller**
  https://youtu.be/gQImV8J_-40 · p. 14
- **Heated Hose Not Heating?**
  https://youtu.be/1qu-7IkYORI · p. 20
- **Filler Troubleshooting Guide**
  https://youtu.be/K07MC-dUqJ4 · p. 16
- **Filler Won't Turn On?**
  https://youtu.be/30bTm1awpzM · p. 18
- **Filler Blowing Fuses?**
  https://youtu.be/j7bIpyta3Ow · p. 18
- **Filler Clogged?**
  https://youtu.be/vho0ngJpRfA · p. 20
- **Filler Dispensing Slowly, Unevenly or Dripping?**
  https://youtu.be/auoM0o3xKNM · p. 22
- **High Viscosity Filling System (HVISC) Troubleshooting**
  https://youtu.be/81tlFV5rBGU · p. 13
- **HVISC Heated Hose Not Heating?**
  https://youtu.be/9RnPzONKPKE · p. 27
- **HVISC Pump Motor Seizing?**
  https://youtu.be/8n7XpE0kMvk · p. 24
- **HVISC Filler Dispensing Slowly, Unevenly or Dripping?**
  https://youtu.be/YdwcKTmaIEk · p. 27
- **HVISC Filler Clogged?**
  https://youtu.be/7dMwvN9phPE · p. 27
- **HVISC Filler Blowing Fuses?**
  https://youtu.be/P1Er7-2DeLo · p. 27
- **HVISC Filler Leaking?**
  https://youtu.be/TUjHrfDTBws · p. 22
- **HVISC Filler Won't Turn On?**
  https://youtu.be/YjjoeZmC4LM · p. 27

Need a walkthrough? Call (888) WAX-MELTERS | (888) 929-6358 or email support@waxmelters.com

WHERE TO FIND IT

Contents

01 Document use & equipment identification 0
02 Safety information 0
03 Installation & first-use setup 0
04 Choose the installed filling path 0
05 Common warm-up, prime & EZ-1 operation 0
06 AutoShot setup & operation 0
07 HVISC pump path 0
08 Temperature controls, shutdown & storage 0
09 Cleaning & preventive maintenance 0
10 Troubleshooting overview 0
11 No power or fuse / breaker operation 0
12 Heated hose, clogged path or no flow 0
13 Slow, uneven, dripping or leaking 0
14 HVISC motor, AutoShot & controller concerns 0
15 Technical support checklist 0
16 Video & online resource directory 0

Tap any line to jump there. Every section is also a PDF bookmark.

01 START HERE, IT PAYS OFF

Document use & equipment identification

This manual consolidates current setup, operating, controller, maintenance, and symptom-based troubleshooting guidance for stand-alone downstream filling and heated-transfer equipment. The prepared-material source has its own manual and operating limits.

TIP · CURRENT INFORMATION CONTROLS
The live guide may be revised after this file is downloaded. Follow the current online guide, the complete equipment nameplate, and any written order-specific direction when wording differs.

Record these details before operation or support

ITEM	RECORD FROM THE EQUIPMENT OR ORDER
Model / configuration	_____
Serial / order number	_____
Electrical nameplate	Voltage: _____ Phase: _____ Amps: _____ Hz: _____
Pump path	Standard / EZ HVISC Pump/control label: ☐ ☐ _____
Operator control	EZ-1 hand dispenser AutoShot timed head ☐ ☐ ☐ Transfer only
Heat zones	Hose: _____ Head/nozzle: _____ Other: _____
Material / source	Material: _____ Source tank/model: _____

Get to the right answer faster

1. Identify the exact equipment, controller, accessories, and electrical rating. Photograph each complete nameplate and control face.
2. Follow the operating or symptom section matching the installed configuration. Do not copy settings or parts from a different generation.
3. If the concern remains, submit the completed checks, photos, readings, and timing through Technical Support.

TIP · USING THIS PDF

Select a contents entry to jump to that section. Video titles are clickable; QR codes open the same videos on a phone or tablet.

Browse all WaxMelters manuals

02 SAFETY FIRST, ALWAYS

Safety information

SAFETY · SAFETY STOP

Stop the pump and heat, close the source valve, disconnect power when safe, and keep personnel clear for smoke, burning odor, repeated protection-device operation, uncontrolled heating, exposed wiring, a hot/discolored plug, a leak near electrical parts, a binding motor, or a hose/head rupture.

Operator, location & process

- Use only by trained operators wearing PPE rated for the material, temperature, splash, and cleaning hazards.
- Stabilize the source and filling equipment on a level, full-load-rated surface. Lock casters and keep at least 20 ft from combustible materials unless exact written instructions require more.
- Process only approved, fully prepared material. Review supplier directions, SDS, flash point, safe temperature range, and viscosity before use.
- Provide suitable ventilation without directing a fan or cooling air at the source, valve, hose, pump, or dispenser.
- Keep a compatible catch container under the outlet. Never point the dispenser at a person or place a hand beneath the nozzle.

Electrical, thermal & mechanical safety

- Use a grounded, dedicated supply matching every nameplate. No extension cord, power strip, external timer, adapter, or overloaded/shared circuit.
- Make or break electrical connectors only with all controls off and power disconnected. Never force pins or open a control enclosure.
- Do not run the pump cold, dry, with solid material, or against a known blockage. Never repeatedly energize a buzzing or binding motor.
- Maintain at least a 7 in heated-hose bend radius. Support the hose and protect it from kinks, crushing, sharp edges, pinch points, and traffic.
- Never use a torch, heat gun, or open flame on the pump, hose, valve, nozzle, or source.
- Do not loosen pressurized/hot fittings, motor collars, retaining hardware, or hose connections. Cool, depressurize, and unplug before approved work.

SAFETY · HOT MATERIAL & RESIDUAL PRESSURE

The hose and dispenser can contain hot material after the pump stops. Expect residual drips and allow complete cooling before cleaning or approved disassembly.

03 LET'S GET YOU SET UP

Installation & first-use setup

Before energizing

- Confirm the source valve is closed and all modules are off, cool, unplugged, clean, dry, and undamaged.
- Inventory the ordered pump, control box, heated hose, EZ-1 or AutoShot head, boom/swivel, balancer, connectors, pins, and seals.
- Compare voltage, phase, amperage, and frequency on every nameplate with the intended facility supply.
- Confirm the material, source tank, transfer distance, pump type, hose length, dispenser, and throughput match the order configuration.

Mechanical, hose & electrical assembly

1. Place the system level and secure. Lock mobile equipment and verify the hose support cannot pull the pump, source valve, or cart toward a tip.
2. Keep the source valve closed. Fully seat the approved pump/transfer connection and install its supplied retaining or locking hardware.
3. Install the boom, swivel, and balancer as ordered. Adjust support so the dispenser is neutrally supported without lifting itself.
4. Route the heated hose with at least a 7 in bend radius and no kinks, crush points, sharp-edge contact, traffic exposure, or unsupported weight.
5. With power disconnected, align labeled/keyed electrical connectors and polarity marks. Seat them fully without twisting or forcing pins.
6. Verify each module's supply and connect only after covers are secure and exteriors are clean and dry.
7. Perform a final cold check: source valve closed, pump off, heat off, dispenser supported, catch container ready, and stop procedure understood.

PRO MOVE · SOURCE EQUIPMENT IS SEPARATE

Prepare, melt, blend, and verify the material using the source tank's owner/operator manual. Do not use this filling-system guide as the source-tank manual.

04 KNOW YOUR SETUP

Choose the installed filling path

Identify both the pump path and the operator-control method before startup. Appearance alone is not enough; use the labels, nameplates, controller faces, and original order record.

Configuration map

INSTALLED PATH	OPERATOR ACTION	USE THIS GUIDANCE
Standard pump + EZ-1	Operator controls each fill	Standard warm-up, prime, manual trigger, standard diagnostics
Standard pump + AutoShot	Timed/sensor-controlled head	Standard warm-up plus AutoShot timer and sensor checks
HVISC pump + EZ-1	Operator controls each fill	HVISC warm-up, motor protection, manual trigger
HVISC pump + AutoShot	Timed/sensor-controlled head	HVISC warm-up plus AutoShot timer and sensor checks
Heated transfer only	Downstream process controls delivery	Order-specific transfer connection and endpoint procedure

Confirm before startup

- Standard or HVISC pump/control label and matching troubleshooting path.
- EZ-1 hand dispenser, AutoShot timed head, or transfer-only endpoint.
- Every controller face, heat zone, timer/sensor generation, connector label, and required supply.
- Material brand/type, approved source and filler temperatures, desired fill amount, and safe receiving container.

PRO MOVE · NO MULTI-NOZZLE PROCEDURES
This guide is limited to Transfer, EZ-1, and AutoShot configurations. Use only the section matching the installed equipment.

05 DAILY DRIVING

Common warm-up, prime & EZ-1 operation

VIDEO GUIDE

Setting temperature for filling systems

https://youtu.be/WnV7wBPCT0M

Common startup sequence

1. Start with all controls off, the source valve closed, the pump off, and a compatible catch container under the dispenser.
2. Prepare and fully liquefy the material in the compatible source. Blend and verify it is homogeneous and within the approved process range.
3. Turn filler heat on with the pump off and valve closed. Warm every hose and head zone; a clean path often requires 30 to 60 minutes, while retained solid material may require 1 to 3 hours.
4. Use approved setpoints. A filler path commonly begins about 10 to 15°F above the source as a process starting point, but never exceed any material or equipment limit.
5. Verify each zone is stable and the hose is flexible. Position the dispenser safely, turn the fully warmed pump on, then open the source valve gradually.
6. Prime into the catch container until flow is smooth and air-free. Test the stream, shutoff, drip behavior, fill amount, and recovery before production.

EZ-1 hand-controlled filling

- Keep the nozzle over a stable compatible container before actuating the trigger.
- Use consistent container height, nozzle position, trigger time, and product condition for repeatable fills.
- Release the trigger fully between fills and observe the nozzle for delayed flow or drips.
- If flow changes, stop and verify temperature, source level, valve position, hose routing, and prime condition.

SAFETY · SEQUENCE MATTERS

Melt first; heat the complete filling path second; run the pump and open the source valve only after the path is ready.

06 LET'S GET YOU SET UP

AutoShot setup & operation

VIDEO GUIDE

AutoShot dispenser: adjust dispensing time

Watch first: how to program dispensing time

https://youtu.be/1ONmj4eYB5E

Also watch: Setting Temperature for Filling Systems https://youtu.be/WnV7wBPCT0M

Before automatic cycling

1. Complete the common warm-up and prime sequence with the AutoShot cycle disabled.
2. Identify the exact timer, SET1/SET2 labels, trigger/toggle, optical sensor, and head installed on the order.
3. Start with a conservative dispensing time and adequate off/delay time. Use a catch container for every setup test.
4. Align and clean the optical sensor if equipped. Confirm one container produces one intended cycle.
5. Observe several cycles at production temperature. Verify fill amount, recovery, shutoff, drip behavior, and container clearance.

Repeatable AutoShot filling

- Keep product temperature, prime condition, container height, sensor position, nozzle clearance, and fill-time setting consistent.
- Change only one setting at a time and record the prior value.
- Stop automatic cycling before clearing a container, wiping a nozzle, or making any adjustment.
- Never actuate a cold AutoShot head or use the timer to force flow through solid material.

SAFETY · AUTOMATION DOES NOT REMOVE ATTENDANCE

Remain at the system and be ready to stop the pump and cycle immediately for a missed container, continuous flow, leak, blockage, or abnormal sound.

07 THICK STUFF, HANDLED

HVISC pump path

VIDEO GUIDE

Full guide: high-viscosity filling-system troubleshooting

https://youtu.be/81tlFV5rBGU

HVISC operating distinctions

- Use the HVISC section only when the pump/control label confirms that configuration.
- Fully melt, blend, and condition high-viscosity material before it reaches the pump. Cold pockets can bind the drive or create intermittent flow.
- Allow every heated path component to stabilize. Confirm the hose remains within its bend radius and the pump is not carrying hose weight.
- Prime at a conservative rate into a catch container. Increase only after smooth, stable, air-free flow is established.
- If the motor hums, chatters, stalls, or fails to rotate, switch it off immediately. Do not pulse it repeatedly or loosen pressure/motor hardware while hot.

Material-condition checks

1. Verify source and filler temperatures against supplier and equipment limits.
2. Safely confirm the batch is homogeneous and the source valve is fully open.
3. Check for an unsupported hose, tight bend, cold fitting, air pocket, or known downstream restriction.
4. Record the material, temperatures, warm-up time, pump sound, flow behavior, and when the symptom begins.

SAFETY · BINDING MOTOR

Turn the pump off. Do not repeatedly energize it, increase protection ratings, or disassemble hot pressure-path hardware. Cool the system and use the HVISC motor diagnostic section.

08 TALK TO THE BRAIN

Temperature controls, shutdown & storage

VIDEO GUIDE

How to reprogram a filler temperature controller

https://youtu.be/gQImV8J_-40

Controller rules

- Match every controller face and temperature class before adjusting more than the normal setpoint.
- Use approved material and equipment limits; do not copy setpoints or advanced parameters from another model.
- Verify actual process temperature with a suitable independent method when diagnosing heat or flow.
- Do not change sensor type, output mode, relay/SSR settings, calibration, or high limits without exact written direction.

Normal shutdown

1. Stop the AutoShot cycle or release the EZ-1 trigger and place the head over a catch container.
2. Turn the pump off, then close the source valve. Do not leave a pressurized or uncontrolled path.
3. Turn every filler heat zone off and turn main power off. Unplug each module when safe.
4. Allow the pump, hose, head, retained material, and source connection to cool completely.
5. Clean only by the approved external/cool-path method. Inspect for leaks, residue, connector damage, hose wear, and abnormal trip history before storage.

09 KEEP IT SHINY

Cleaning & preventive maintenance

SAFETY · BEFORE CLEANING OR SERVICE

Stop the cycle and pump, close the source valve, turn all heat and main- power controls off, unplug every module, release only approved residual pressure, and allow the complete material path to cool before cleaning or inspection.

FREQUENCY	INSPECTION OR MAINTENANCE
Before each use	Source/pump connection, retaining hardware, hose bend radius, connectors, cord, plug, controls, dispenser, boom/balancer, valve, dry exterior.
During warm-up	Every heat-zone display/output, hose flexibility, controller stability, leaks, abnormal odor, pump kept off.
After each use	Approved residual-material recovery; external wipe- down; nozzle/shutoff check; keep controls and connectors dry.
Periodically	Compare displayed and actual temperature; inspect hose jacket, connector pins, seals, balancer, boom, and pump mounting.
Performance log	Material, source/filler setpoints, warm-up time, prime time, fill setting, actual fill weight, flow/drip notes.

Maintenance rules

- Do not immerse or pressure-wash the pump, hose, dispenser, control box, connectors, cord, or plug.
- Do not probe a hot nozzle, strike fittings, force connectors, add unapproved reducers/elbows, or use flame/heat-gun cleaning.
- Inspect seals and threaded joints only when cool and empty; preserve the exact factory sealing method and part compatibility.
- Keep any repeated trip, leak, temperature, motor, or flow concern documented and unresolved equipment out of service.

10 DETECTIVE MODE: ON

Troubleshooting overview

VIDEO GUIDE

Full guide: standard filling-system troubleshooting

https://youtu.be/K07MC-dUqJ4

SAFETY · ONE CONTROLLED CHECK

Troubleshooting does not authorize repeated resets, live internal testing, bypassing protection, opening enclosures, running a cold/dry pump, hot disassembly, forcing a connector, or changing advanced controller parameters.

SYMPTOM	START HERE
No power	Identify the dead module; verify its nameplate-matched supply, controls, connection, display, and user-accessible protector.
Fuse / breaker opens	Stop repeated resets. Record the exact device, rating, timing, module, and control that was switched on.
Hose/head not heating	Identify the affected zone, controller code/display, connector state, warm-up time, and actual temperature.
Clogged / no flow	Confirm complete melt, warm path, open source valve, prime state, hose routing, and no known restriction.
Slow / uneven / dripping	Stabilize temperature, prime, nozzle position, container height, material condition, and timing.
HVISC motor binds	Switch the pump off; verify material/path temperature and obstruction only after safe cooldown.
AutoShot timing/sensor	Disable the cycle; verify timer face, SET values, trigger, sensor alignment, and one-container/one-cycle behavior.
Leak	Stop, close valve, unplug, cool, contain, photograph source, and identify fitting/hose/pump/head location.

Stop and escalate

- Smoke, burning odor, arcing, exposed wiring, melted/discolored connectors, or a hot plug/receptacle.

- Repeated fuse/breaker/protector operation, uncontrolled heating, or a controller fault that returns.
- A binding HVISC motor, burst/damaged heated hose, continuous AutoShot flow, or leak near controls.
- Any condition requiring hot disassembly, live electrical access, a bypass, or an unapproved part/change.

11 LIGHTS OUT? LET'S FIX THAT

No power or fuse / breaker operation

VIDEO GUIDE
Standard filler won't turn on
https://youtu.be/30bTm1awpzM

VIDEO GUIDE
Standard filler blowing fuses
https://youtu.be/j7blpyta3Ow

No-power checks

1. Stop for any electrical damage, moisture, burning odor, arcing, or hot/discolored connection.
2. Identify which module is dead: pump/control, hose zone, dispenser/head zone, AutoShot timer, or source equipment.
3. Verify its complete nameplate, direct grounded supply, facility disconnect/breaker, and fully seated external connectors with power off.
4. Confirm main power, heat-zone controls, setpoint, display, and output indication. Do not assume button color identifies function.
5. Inspect only the user-accessible protector specified for the exact model; do not bypass or substitute a higher rating.

If a protective device opens

1. Turn all modules off, close the source valve, unplug, cool, and photograph the exact device and control state.
2. Record whether the facility breaker, GFCI, unit protector, or fuse opened and when: plug-in, main power, heat zone, pump start, or cycling.
3. Inspect external cords, plugs, connectors, controls, hose jacket, and equipment for moisture, damage, residue, or discoloration.

4 Correct only a known facility overload. Make at most one observed reset if no equipment defect is visible; stop if it opens again.

PRO MOVE · HVISC VERSION

Use the HVISC no-power and fuse videos in the resource directory when the pump/control label confirms HVISC.

12 GET THINGS FLOWING

Heated hose, clogged path or no flow

VIDEO GUIDE
Standard heated hose not heating
https://youtu.be/1qu-7IkYORI

VIDEO GUIDE
Standard filler clogged
https://youtu.be/vho0ngJpRfA

Hose or head does not heat

1. Keep the pump off and source valve closed. Identify the affected zone and record display, setpoint, output light, and any code such as HHHH.
2. With power off, inspect the labeled external connectors for full seating, bent pins, residue, moisture, or damage. Never force them.
3. Verify the matching supply and allow the full retained-material warm-up time. Check actual external/path temperature safely.
4. If a code returns, a connector overheats, or the zone remains cold, stop and send photos/readings to support.

Clogged or no flow

1. Confirm the source material is fully liquid, homogeneous, and within its approved temperature/viscosity range.
2. Confirm all path zones are stable, the source valve is open, the hose is not kinked/crushed, and the dispenser is supported.
3. Re-prime only after the complete path is ready. Do not increase pressure or repeatedly pulse the pump against a blockage.

4. If flow does not return, stop, close the valve, unplug, cool, and use the approved cleaning/inspection method. Never probe hot equipment.

13 NEED MORE HEAT?

Slow, uneven, dripping or leaking

VIDEO GUIDE
Standard filler slow, uneven or dripping
https://youtu.be/auoM0o3xKNM

VIDEO GUIDE
HVISC filler leaking
https://youtu.be/TUjHrfDTBws

Stabilize flow and shutoff

1. Confirm a homogeneous batch, approved source/filler temperatures, complete warm-up, open source valve, and air-free prime.
2. Correct hose support/bend radius and hold nozzle height, container position, and operator/timer duration constant.
3. Inspect shutoff behavior and delayed residual material. Change only one process variable at a time and record fill weights.
4. Stop if the stream changes with abnormal motor sound, repeated pressure buildup, controller instability, or a known restriction.

Leak response

1. Stop the cycle and pump, close the source valve, disconnect power if safe, contain the material, and allow complete cooling.
2. Photograph before cleaning and identify whether the source is the source connection, pump seal/body, hose, connector, head, nozzle, or threaded fitting.
3. Do not tighten, loosen, or patch a hot or pressurized connection. Do not operate a hose with jacket, fitting, or electrical damage.

4. Submit material, temperature, pressure/flow context, source photo, component labels, and when the leak began.

14 THICK STUFF, HANDLED

HVISC motor, AutoShot & controller concerns

VIDEO GUIDE

HVISC pump motor seizing

https://youtu.be/8n7XpE0kMvk

VIDEO GUIDE

AutoShot: adjust dispensing time

https://youtu.be/1ONmj4eYB5E

HVISC motor will not rotate

1. Switch the pump off immediately; close the source valve and keep the heat path controlled.
2. Record whether the motor is silent, hums, chatters, starts then stops, or trips protection.
3. Verify complete material and path warm-up, source flow, hose routing, and no known downstream restriction.
4. After full cooldown and disconnection, inspect accessible mounting/retaining hardware only. Do not loosen the motor collar or pressure-path hardware without written authorization.

AutoShot timer or sensor

1. Disable the automatic cycle and use a catch container.
2. Photograph the timer face and record SET1/SET2, trigger/toggle state, sensor alignment, and indicator behavior.
3. Clean the sensor exterior and verify stable container presentation. Start with conservative time and change one value at a time.
4. Stop for continuous flow, unintended cycling, failure to close, or a cycle that cannot be controlled safely.

Controller concern

- Confirm °F/°C, setpoint, process display, output indication, matching controller face, and actual temperature.
- Do not copy advanced values from a video or different controller. Stop if a fault/code returns or required calibration is large/unstable.

15 CALL IN THE PROS

Technical support checklist

Complete information helps WaxMelters match the instructions, wiring, controller, accessories, and parts to the exact equipment.

INCLUDE	DETAILS
Contact	Company, contact name, phone, email, best contact time
Equipment	Model, serial number, order number/date, complete nameplate photo
Electrical	Voltage, phase, amperage, frequency, circuit/receptacle, device that opened
Controls	Controller photo, setpoint, process display, output indication, °F/°C
Process	Pump path; EZ-1/AutoShot/transfer configuration; source and filler setpoints; material, viscosity, batch condition; warm-up/prime times; fill setting/weights
Symptom	Exact behavior, when it starts, what changed, photos/video, checks and results

WaxMelters Technical Support

Phone: (888) WAX-MELTERS | (888) 929-6358 Ext. 2

Email: support@waxmelters.com

Current guide: Open online

SAFETY · IMPORTANT

Troubleshooting guidance, inspection, or a support request is not warranty authorization. Do not replace components or perform internal work unless specifically authorized and qualified.

16 WATCH AND LEARN

Video & online resource directory

Current owner/operator manual & troubleshooting guide	
All equipment manuals & troubleshooting	
Set filling-system temperature	https://youtu.be/WnV7wBPCT0M
Adjust AutoShot dispensing time	https://youtu.be/1ONmj4eYB5E
Full standard-filler troubleshooting	https://youtu.be/K07MC-dUqJ4
Standard heated hose not heating	https://youtu.be/1qu-7IkYORI
Standard filler clogged	https://youtu.be/vho0ngJpRfA
Standard filler will not turn on	https://youtu.be/30bTm1awpzM
Standard filler blowing fuses	https://youtu.be/j7blpyta3Ow
Standard filler slow, uneven or dripping	https://youtu.be/auoM0o3xKNM
Reprogram a filler temperature controller	https://youtu.be/gQImV8J_-40
Full HVISC troubleshooting	https://youtu.be/81tlFV5rBGU
HVISC heated hose not heating	https://youtu.be/9RnPzONKPKE
HVISC pump motor seizing	https://youtu.be/8n7XpE0kMvk
HVISC slow, uneven or dripping	https://youtu.be/YdwcKTmaIEk
HVISC filler clogged	https://youtu.be/7dMwvN9phPE
HVISC filler blowing fuses	https://youtu.be/P1Er7-2DeLo
HVISC filler leaking	https://youtu.be/TUjHrfDTBws
HVISC filler will not turn on	https://youtu.be/YjjoeZmC4LM

TIP · LINKS & REVISIONS

Video availability and controller generations can change. The current online guide is the authoritative directory for the latest matching instructions.

Open the current online guide

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NEED A HAND? WE HAVE GOT YOU.

(888) WAX-MELTERS | (888) 929-6358

support@waxmelters.com · waxmelters.com/support

Scan for the WaxMelters Support Center